Galyn Bunnell

Hi! I'm a UX designer based
in the Pacific Northwest

Contact

🌐 galynbunnell.com

✉ galyn@galynbunnell.com

▯ +1 (206) 696-8797

Skills

UX design, UI design, Collaboration,
Digital product design, Human-centered
design, Concepting, Wireframing,
Design systems, Visual design,
Storytelling, Prototyping, Information
architecture, User research, Usability
testing, Mentoring, Design sprints

Tools

Figma, Sketch, Adobe CC (Photoshop,
Illustrator, InDesign, After Effects),
Principle, UserTesting, Jira, Asana, Keynote

Education

AA, UX & Graphic Design
Seattle Central Creative Academy, 2015

BA, Political Science
Seattle Pacific University, 2007

Hinge Health Care Experience
Staff Product Designer, September 2022 – Present

- Foster alignment for a unified, core care journey across 22+ pathways with an emphasis on transitioning customers from early experience to ongoing program engagement
- Work closely with product to identify and define strategy
- Framework design and horizontal product definition for extensible, clinically-supportive care experience that extends to all existing and future-looking program types
- Drive alignment with operations to ensure timelines and adequate support for delivering top-tier experiences
- Design and deliver scalable, AI-supported + AI-driven, net-new in-app care interactions (booking, messaging, and virtual visits with clinical professionals)

Alexa Communications & Social
Senior UX Designer, October 2020 – September 2022

- Framework and experience designer for emerging experiences for Alexa Comms and Social
- Working with visionary team of design + engineering + product exploring new ways to create meaningful social connections and relationships through Alexa

Alexa Multimodal Experiences
Multimodal UX Designer, September 2018 – October 2020

- Lead design owner for the Smart Home experience on the Alexa multimodal platform; Primary design POC for integration across platforms and feature development
- Design and launch of the Smart Home Dashboard (a net-new experience) across the Alexa platform; including driving stakeholder alignment with leadership reviews up to the VP level
- Drive the customer experience for features from a framework perspective across the Alexa platform (Echo family of products, Fire TV, tablet) along with integrations across Alexa experiences (smart home, entertainment, and household organization)

Amazon Alexa Music
Voice UX Designer, July 2017 – September 2018

- Drive the customer experience for features and products across the Alexa Music platform
- Working closely with product and engineering, deliver delightful end-to-end customer experience solutions for voice-first, multi-modal products across a variety of 1P, 2P, and 3P products on a rapid development cadence
- Regularly present to stakeholders, including director and VP-level reviews, and deliver design documentation for entire customer experience

Amazon Alexa Entertainment
UX Designer, September 2015 – July 2017

Microsoft Health + Band
UX Designer, June 2015 – September 2015

BDR Studio
Designer, October 2013 – June 2015

Seattle University Office of Health & Wellness
Design Coordinator, June 2011 – June 2013